







## Reporting and Removing CSAM

**INHOPE** – Samantha Woolfe

Thai Hotline - Dr Srida Tanta-atipanit

APLE Cambodia - Seila Samleang

eSafety Commissioner - Sheona Colombage

**INTERPOL** - Marko Levonen

Panel discussion – All





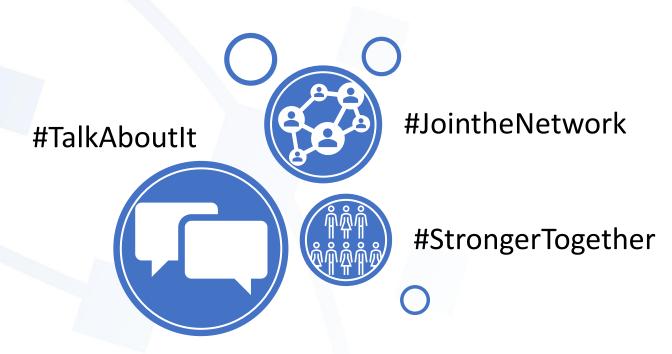






#### Reporting and Removing CSAM

The Role of Reporting Infrastructure within the Ecosystem of Supports for Child Online Protection.













It takes a village to raise a child, but it takes the whole world to protect one.

#### 2<sup>nd</sup> Annual ASEAN ICT Forum on Child Online Protection









#### Why am I here?



#### Thea Puymbroeck

- Behind every CSAM image or video is a victim
- CSAM is a recording of them being raped and abused.
- Every time CSAM is viewed or shared that victim is abused again.

**Born**: 1978

Died: 1984 in Holiday Inn Eindhoven

Cause of death: drug overdose during a recording of her being raped.

Last related report on sharing: 14th February 2023





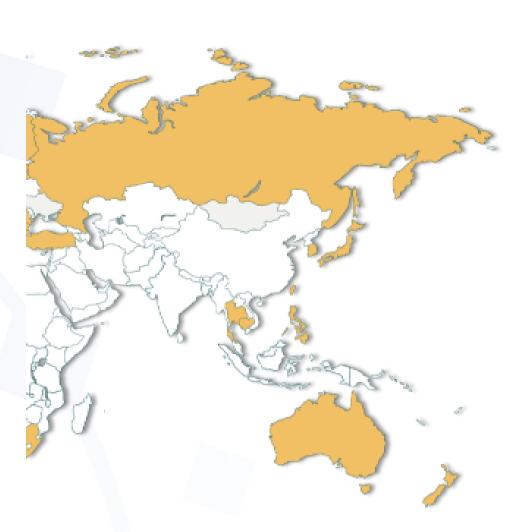






## Why are you here?

- Because today we know there are millions of Thea's all over the globe, including ASEAN.
- Because of the 11+2 ASEAN countries, only 3 have a hotline.
- To learn and understand.
- To establish a hotline in your country or your organisation.
- To find out how and why establishing a national hotline in your country means taking on the necessary leadership and ownership of fighting online CSAM.





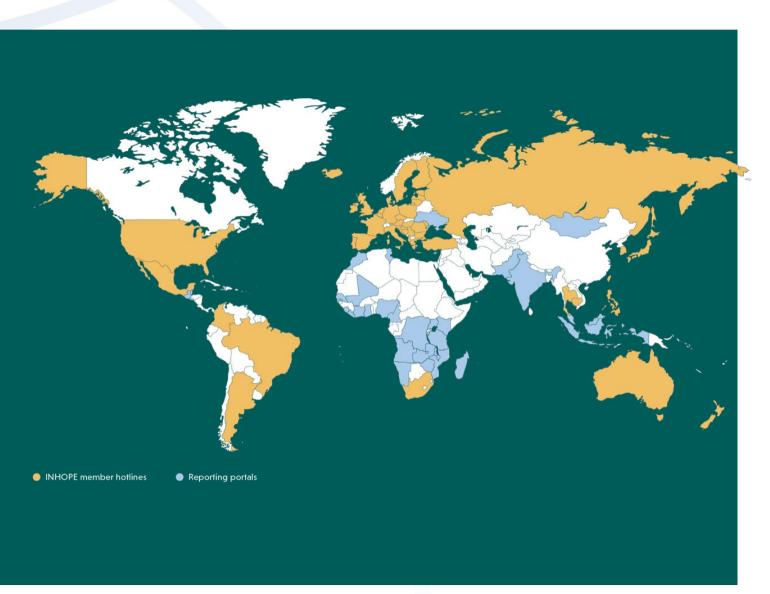






### INHOPE

54 Hotlines48 Countries1 Mission











## Fighting CSAM since 1999

#### **Our Mission**



#### **Our vision**



#### **A Global Network**











#### The role of our hotlines

A hotline enables the public to anonymously report online material they suspect may be illegal. A hotline analyst will investigate the report and, if confirmed illegal, they act to have the content removed from the internet as rapidly as possible.











## Why you should have a national hotline?



**Country Ownership** 



Be part of a stronger, global and national response against CSAM and cyber crime



Save police time



Stakeholder responsibility



Prevent revictimisation











#### Establishing a hotline

#### Step 1

Step 2

Step 3

Step 4

Step 5

Hotline

Outreach and discussion between INHOPE and the applying organisation.

INHOPE approval after due diligence. Timeline is set and INHOPE. Stakeholder contact is started. Web reporting form, agreements with police and support from all stakeholders, physical hotline set up and training. Quality
Assurance
(QAP) visit from
INHOPE staff
Recommendations and
requirements
set by INHOPE.

Meet all standards to apply for *full* INHOPE membership after one year – ongoing support from INHOPE and members including through buddy system









#### • Thai Hotline

• Dr. Srida Tanta-atipanit



#### Thai Hotline

- Founded in April 2009
- Internet Foundation for the Development of Thailand established the Thai hotline and there is ongoing cooperation with the Thai ISP Association
- Creates a cyber-community-based monitoring mechanism to help report any illegal/harmful content making a safer online society
- Digital citizens are encouraged to report any illegal/harmful content to the ThaiHotline at www.thaihotline.org





#### 2<sup>nd</sup> Annual ASEAN ICT Forum on Child Online Protection

- Hotline Operation
- ThaiHotline Internet Hotline to report illegal or harmful content
- Ensure CSAM content is taken down
- Cooperate with LEA, CSOs, OSCC in litigation and victim assistance.

## Networking & Capacity Building

- LEA, CSO, OSCC, Children's and Family Homes
- Competent officials under the Child Protection Act
- Parents, Guardians, Teachers, Community Leaders, Social workers
- Children and Youth

#### **Digital Safety Environment**



- Thailand SID Safer Internet Day 2024
- TSIC Thailand Safe Internet Coalition
- Tech/Telecom/Media Industry Engagement

#### **Policy and Legislation**

- Child Online Protection
   Strategie and National Plan of Action
- National Child Protection Act
- Action Plan to Reduce and Prevent Online Gambling Problems
- Action Plan to Reduce and Prevent the impact of electronic games and e-sports.









- Communication
- Public Education and Awareness Raising
- Positive Parenting
- Children, Youth and Survivor participation
- Safety by Design
- Child Friendly Justice

#### Research & Insight

- Survey of the situation of Thai children and online dangers
- Research to Improve the law











 The importance of hearing from a survivor of online CSAM

• Video and audio stories created by the Thai Hotline





















#### APLE Cambodia

• Seila Samleang











CSAM is becoming more complex - online grooming, livestreaming, selfgenerated content, and encryption

aps and challenge include lack of awareness, accessibility, coordination, data sharing, and technical capacity

A hotline leads to

an ecosystem for

responding to

CSAM

11% of internet-using children aged 12-17 in Cambodia have experienced clear examples of online sexual exploitation and abuse

APLE Cambodia

#### Recommendations

Raise awareness of the problem and of reporting as part of the solution

Strengthen the cross-sector collaboration and international cooperation

Invest in innovative technology to support an online reporting platform and the INHOPE network

A national online reporting infrastructure is

High number of CSAM cases in Cambodia













• Sheona Colombage



We work with online safety regulators and organisations around the world to help prevent online harm to children.

We are a government regulatory agency responsible for the online safety of Australians.

eSafety Commissioner

Australia

Online child sexual abuse and exploitation is a global challenge that requires a collaborative response.







We are the
Australian member
of INHOPE and a
member of
INHOPE's IndoPacific Chapter.













#### • INTERPOL

Marko Levonen















# Panel discussion and audience Q & A

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## Thank you for listening.

## INHOPE

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